

EXHIBIT 20

From: Tom Reilly
Sent: Friday, January 31, 2014 1:06 PM
To: Jo Taylor; Daniel Mong; Mike Bacon; Rick Oberholzer; Steve Farnden
Cc: Tom Reilly
Subject: RE: Outsourcing Business Case

Hi Jo, Will we, via the on-line procurement tool, be able to review the RFP in its entirety and in context or will you be gathering snippets from the RFP and presenting them in another form? Also, the RFP process has been going on now for more than a half year but I've not been approached on even a single occasion and asked to contribute. Is that the case only with me or has everyone but me been asked to contribute? Having (as did others) played a large role in building, automating and managing the service over the past 14+ years, I initially assumed my feedback would be valued and sought after so am surprised to have reached this point having provided no input.

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From: Jo Taylor
Sent: Thursday, January 30, 2014 10:45 AM
To: Tom Reilly; Daniel Mong; Mike Bacon; Rick Oberholzer; Steve Farnden
Subject: RE: Outsourcing Business Case

Tom

The RFP is an on-line procurement tool however I will be able to share the description of services, deliverables, and service levels that were put into the tool

Jo.

Jo Taylor
Mgr Service Delivery iSeries
EIS EST
CBS IT Services

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<< OLE Object: Picture (Device Independent Bitmap) >>

From: Tom Reilly
Sent: 30 January 2014 14:51
To: Jo Taylor; Daniel Mong; Mike Bacon; Rick Oberholzer; Steve Farnden
Cc: Tom Reilly
Subject: RE: Outsourcing Business Case

Hi Joe, Are the Outsourcing Business Case and the Request For Proposal (RFP) one in the same or are they separate documents? If they're separate documents, can we for the sake of transparency also review the RFP (both the original and current form) to understand the contents, the rationale for arriving at the content and the services/responsibilities that are being proposed to be outsourced to the vendor?

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<< OLE Object: Picture (Device Independent Bitmap) >>

-----Original Appointment-----

From: Jo Taylor
Sent: Thursday, January 30, 2014 6:17 AM
To: Jo Taylor; Daniel Mong; Mike Bacon; Rick Oberholzer; Steve Farnden; Tom Reilly
Subject: Outsourcing Business Case
When: Friday, February 07, 2014 10:00 AM-11:00 AM (GMT-05:00) Eastern Time (US & Canada).
Where: LM

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Following feedback from 1:1 with Steve Miller, I understand that you have asked questions regarding having access to the business case financial model used for the Outsourcing proposal.

I'm happy to share this information with you and answer your questions, but must ask that due to the fact that a business decision and commercial terms are not yet agreed that none of this information is shared outside of this team. I'd also ask that no screenshots are taken during the Live Meeting due to the confidentiality of this.

Thanks

Jo

EXHIBIT 21

HENRY BOLTON

Page 1

IN THE UNITED STATES DISTRICT COURT
EASTERN DISTRICT OF PENNSYLVANIA

- - -

THOMAS REILLY, : NO. 17-2045

Plaintiff, :

vs. :

GLAXOSMITHKLINE, LLC, :

Defendant. :

- - -

Friday, January 18, 2019

- - -

DISCOVERY DEPOSITION of HENRY BOLTON, taken at
Reed Smith, LLP, Three Logan Square, 1717 Arch
Street, Suite 3100, Conference Room D,
Philadelphia, Pennsylvania, commencing at 1:04
p.m., before Gina E. Scheetz, Registered Merit
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HENRY BOLTON

Page 2

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16 ELIZABETH FEENEY,
GlaxoSmithKline, LLC
17 THOMAS REILLY
18

19 - - -
20
21
22
23
24

HENRY BOLTON

Page 3

1 I N D E X

2 WITNESS

PAGE

3 HENRY BOLTON

4 By Mr. Pollins

5

5 - - -

6 E X H I B I T S

7 - - -

8 NUMBER

DESCRIPTION

MARKED

9 GSK 55

E-mail String, 4 pages

88

10 GSK 56

2-page Document

92

11 GSK 57

Document entitled
"Notes from mtg of
6 May.txt"

98

12

13 GSK 58

Document entitled
"iSeries/AS400
Outsourcing," Confidential

101

14

15 GSK 59

Document entitled "Risk
Assessment of iSeries
Remote Support,"
Confidential

105

16

17

18 GSK 60

3-page Document

115

19

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HENRY BOLTON

Page 4

1 - - -

2 DEPOSITION SUPPORT INDEX

3 - - -

4 Direction to Witness Not to Answer

5 Page Line Page Line Page Line

6 None

7

8 Request for Production of Documents

9 Page Line Page Line Page Line

10 None

11

12 Stipulations

13 Page Line Page Line Page Line

14 None

15

16 Question Marked

17 Page Line Page Line Page Line

18 None

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HENRY BOLTON

Page 5

1 - - -

2 HENRY BOLTON, having been duly
3 sworn, was examined as follows:

4 - - -

5 MADAM REPORTER: And the
6 witness will read and sign; correct?

7 MS. ROLLINS: Yes.

8 THE COURT REPORTER: Thank
9 you.

10 BY MR. POLLINS:

11 Q Please state your full name.

12 A Henry Jacob Bolton.

13 Q And, Mr. Bolton, you live in
14 the U.K.?

15 A I do.

16 Q We're here today for something
17 called a deposition. Have you ever done a
18 deposition before?

19 A I have not.

20 Q What I'm gonna be doing is I'm
21 gonna be asking you a series of questions.
22 You're going to give answers.

23 If I ask you a question and
24 you don't hear what I say, let me know and

HENRY BOLTON

Page 12

1 A I don't think you could see
2 them all, no.

3 Q Okay. What was the job that
4 you had before Director of Service Delivery?

5 A So I think it would have been
6 leading the AS/400 team and -- yeah, I think
7 that's right.

8 Q How long were you leading the
9 AS/400 team for?

10 A Jo departed, I believe, around
11 about March of '14, 2014, and then returned
12 about a year later. I think maybe a touch
13 less than that I think I transitioned out in
14 maybe February of '15. My memory isn't
15 necessarily gonna give us exact dates, but
16 it's something like that.

17 Q What were you doing before you
18 were leading the AS/400 team?

19 A I can't recall exactly.

20 Q What's your highest level of
21 education?

22 A A degree.

23 Q In what discipline?

24 A Economics.

HENRY BOLTON

Page 114

1 happening, did it?

2 A It happened in some cases.

3 Q Okay.

4 A It didn't happen everywhere.
5 Business priorities moved around.

6 Q All right. By the time you
7 signed this, Blue Chip was already the
8 winner of the outsourcing; correct?

9 A That would have been correct.
10 This was signed in June, wasn't it?
11 (Reviewing.) Yeah. So, yes.

12 Q Above the rationale for the
13 proposal part that I asked you to read, it
14 says, "The finance systems are subject to
15 Sarbanes-Oxley regulations."

16 Do you see that?

17 A I do.

18 Q The finance systems would
19 include the AS/400s that were running the
20 financial systems servers; correct?

21 A Yes.

22 Q Okay.

23 MR. POLLINS: GSK 60.

24 MADAM REPORTER: Sure.